IN THE CLAIMS:

1-29. (cancelled)

30. (new) A monitoring device for use with a household electric appliance, the monitoring device comprising:

- i. a read and write memory;
- ii. a first interface means to connect to one or more sensors for measuring one or more physical quantities of the household electric appliance;
- iii. a means for measuring at least one electric quantity by measuring an electric current running through the monitoring device;
- iv. a microcontroller to process measurements of the one or more physical quantities and the at least one electric quantity to determine at least one piece of information relating to the household electric appliance; and
- v. a second interface means to send the at least one piece of information to a remote center.

31. (new) The monitoring device in claim 30, further comprising:

a wireless communication device within the first interface means, the wireless communication device communicating with at least one internal sensor within the household electric appliance where the at least one internal sensor measures a second physical quantity of an internal part of the household device; and

the microcontroller further processes the measurements of the second physical quantity.

32. (new) The monitoring device of claim 30, wherein the at least one piece of information includes at least one of: functional information, statistical information, and diagnostic information, relating to the household electric appliance.

33. (new) The monitoring device of claim 30, further comprising:

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a timing unit, where the timing unit allows an instant time to be associated with the measurements of the one or more physical quantities and at least one electrical quantity.

34. (new) The monitoring device of claim 30, wherein the at least one electrical quantity includes at least one of: momentary electric current drawn by the household electric appliance, line voltage applied to the household electric appliance, momentary electric power drawn by the household electric appliance, electric energy consumption of the household electric appliance within a predefined time period, a power factor of the load represented by the household electric appliance, $\cos(\Phi)$ of the load represented by the household electric appliance, and type of reactive power of the load represented by the household electric appliance.

35. (new) The monitoring device of claim 30, wherein the first interface is connected to the one or more sensors through a wireless connection.

36. (new) The monitoring device of claim 30, wherein the second interface means is connected to the remote center through a wireless connection.

37. (new) The monitoring device of claim 30, wherein the household electric appliance includes one of: a clothes dryer, a washing/drying machine, a dishwasher, a refrigerator, a freezer, a refrigerator/freezer, an electric oven, a gas oven, a microwave oven, a gas cooking top, an electric cooking top, a magnetic induction cooking top, a kitchen hood, a conditioner, a gas boiler, an electric water heater, an air conditioner, a hair dryer, an iron, a Hi-Fi system, a mixer or any other electric kitchenware, a lighting device, an alarm device.

38. (new) The monitoring device of claim 30, wherein the one or more physical quantities includes at least one of: temperature, flow rate, conductivity, weight, absolute humidity, relative humidity, pressure, linear displacement, linear velocity, linear acceleration, angular displacement, angular velocity, angular acceleration, chemical concentration, sound pressure, sound intensity, light intensity, oscillation frequency, and oscillation amplitude.

39. (new) The monitoring device of claim 30, further comprising:

an information storage means for storing the at least one piece of information in the read and write memory.

40. (new) The monitoring device in claim 30, wherein the household electric appliance is one of a laundry washing machine and a washing/drying machine adapted to perform at least one wash treatment on textile items, the one or more physical quantities being preferably at least one of the following: weight of the textile items being present in the basket of the washing machine or the washing/drying machine, flow rate of water supplied to the washing machine or the washing/drying machine, temperature of washing liquid contained in a tub of the washing machine or the washing/drying machine, and conductivity of the washing liquid drained by the washing machine or the washing/drying machine, where the washing liquid comprises water and at least one washing agent.

- 41. (new) A monitoring device for use with a household electric appliance, the monitoring device comprising:
 - i. a read and write memory;
 - ii. a first interface means to connect to one or more external sensors and one or more internal sensors for measuring one or more physical quantities of the household electric appliance, where the one or more internal sensors are connected to the first interface means through a communication means directly connected the one or more internal sensors;

- iii. a means for measuring at least one electric quantity by measuring an electric current running through the monitoring device;
- iv. a microcontroller to process measurements of the one or more physical quantities and the at least one electric quantity to determine at least one piece of information relating to the household electric appliance, where the at least one piece of information includes at least one of: functional information, statistical information, and diagnostic information relating to the household electric appliance;
- v. an information storage means for storing the at least one piece of information in the read and write memory; and
- vi. a second interface means to send the at least one piece of information to a remote center.
- 42. The monitoring device of claim 41, wherein the first interface means is an electric cable to the one or more external sensors.
- 43. (new) The monitoring device of claim 41, wherein the first interface means is wirelessly connected to the communication means.
- 44. (new) The monitoring device of claim 41, wherein the first interface means is wirelessly connected to the one or more external sensors.
- 45. (new) The monitoring device of claim 41, wherein the first interface means is an electronic cable to the communication means.
- 46. (new) The monitoring device of claim 41, wherein the communication means and the one or more internal sensors are connected through an electronic control means, where the electronic control means collect, stores, and processes the measurements from the one or more physical quantities from the one or more internal sensors.

- 47. (new) A system for monitoring a household electric appliance, the system comprising:
 - i. the household electric appliance;
 - ii. one or more external sensors to measure one or more physical external quantities of the household electric appliance;
 - iii. an electronic control means connected to one or more internal sensors, where the one or more internal sensors measure one or more physical internal quantities of the household electric appliance, the electronic control means configured to collect, store, and process measurements of the one or more physical internal quantities;
 - iv. a communication means communicating with the electronic control means to transfer the measurements of the one or more physical internal quantities to a first interface means on a monitoring device;
 - v. the monitoring device including,
 - a. a read and write memory,
 - b. the first interface means to connect to the one or more external sensors and the communication means to receive the measurements of the one or more physical external quantities and the one or more physical internal quantities,
 - c. a means for measuring at least one electric quantity by measuring an electric current running through the monitoring device,
 - d. a timing unit to associate an instant time with the measurements of the one or more physical quantities and the at least one electric quantity,
 - e. a microcontroller to process the measurements of the one or more physical external quantities, one or more physical internal quantities, the at least one electric quantity, and the instant time, to determine at least one piece of information relating to the household electric appliance, where the at least one piece of information includes at least one of: functional information, statistical information, and diagnostic information relating to the household electric appliance, and

f. a second interface means to send the at least one piece of information to a remote center; and

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vi. the remote center to collect the at least one piece of information from one or more monitoring devices connected to respective household electric appliances and to extract statistical information about the household electric appliances being monitored.

48. (new) The system of claim 47, wherein the remote center receives a plurality of information sent by the monitoring device that the remote center collects and sorts for the purpose of identifying at least one parameter related to the use of a washing machine or a washing/drying machine, the at least one parameter being preferably at least one of the following: number of wash treatments performed by the washing machine or the washing/drying machine within a predefined time interval, quantity and typology of textile items loaded on average by a user for each wash treatment, quantity and typology of washing agents loaded on average by the user for each wash treatment, average quantity of water used by the washing machine or the washing/drying machine for each wash treatment, and average electric energy absorbed by the washing machine or the washing/drying machine for each wash treatment.